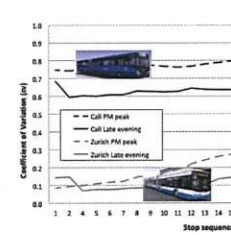
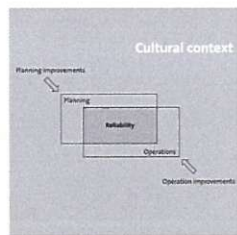


Planning, operation, and the influence of national culture on public transport service reliability

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